

# Importance of customs compliance and request for accurate shipment information

Recently, it is becoming stricter that validation of shipping invoice by customs authority in EU and other countries. **Unclear descriptions on the invoice may cause customs clearance delay or reject at the destination country.** Therefore, please describe goods details accurately and appropriately on the waybill and invoice so that it can be clearly understood by customs.

## Acceptable Goods Description

- It includes **complete information**, providing **sufficient detail** about the precise nature of goods in plain language.
- It should indicate **what** the goods are, for **which purpose the goods are used** and **what it is made of**.
- Goods descriptions must be accurate to enable Customs Authorities to identify prohibited/restricted goods as well as perform adequate **risk profiling for safety and security reasons**.

<Example>

### Un-acceptable

Clothes, Clothing

Apparel, Textiles

Gifts

Parts

Sample

Shoes

Documents

Accessories

Jewellery

Toys

Auto parts

Foodstuffs

Aid consignments

### Acceptable

Men's shirts, Lingerie, Girls' vests, Boys' jackets

Cotton quilts (beddings), Linen fabric, T-shirts made of cotton

Dolls, Remote-control cars, (describe type of gifts)

Pump, Seals made of iron, Hexagon head bolt made of Steel

Automobile brakes sample for analysis

Men leather shoes, Women plastic sandals, Kids fabric shoes

Written agreement, Bill of lading

Lighting and electrical accessories, Beads choker chain

Platinum fashion ring, Silver earrings

Dolls, Remote-control cars

Automobile brakes, Windshield glass for automobiles

Canned beans, Rice crackers

Blankets, Medications

Thank you very much for your kind understanding and cooperation.